







SURVEY ITEMS FOR THE COLLABORATION HEALTH ASSESSMENT TOOL

Recommended citation

The following citation is recommended for any publication or presentation based on the CHAT survey:

Centre for Social Impact and Collaboration for Impact (2017). Collaboration Health Assessment Tool. Retrieved from https://chat.csi.edu.au.

CHAT survey items

Survey items 1-28 comprise the Collaboration Health Assessment Tool (CHAT). Items were either developed by the research team or adapted from other studies [1-4].

Items 1 - 28 are all scored on a 1-5 scale: Strongly disagree (1), disagree, neither disagree nor agree, agree, or strongly agree (5).

- 1. Those affected by the issue are members of this collaboration
- 2. Community needs inform our collaboration's responses
- 3. Our collaboration has a diverse range of members (e.g. funders, local government reps, community members)
- 4. The collaboration reviews and shares its findings
- 5. Communication among partners is effective (promotes understanding, cooperation, and transfer of information)
- 6. This collaboration has an external communication strategy to help achieve our goals
- 7. We seek out different viewpoints to find alternative solutions
- 8. We have a practice of regular reflection to ensure we learn as we go
- 9. Our collaboration is continuously building support and buy in at a leadership level
- 10. There is clear urgency across my community to address the issue
- 11. This collaboration has designed a safe environment in which disagreements and conflicts between members can be discussed
- 12. Collaboration members trust one another
- 13. Our collaboration has clearly defined the problem that it wishes to address
- 14. Partners understand why collaboration is required to address the problem
- 15. Partners have a clear understanding of what a collaborative approach requires
- 16. We use common language to describe our approach
- 17. We have separate funding for coordinating our collaboration's activities
- 18. We can access the data we need
- 19. There are sufficient funds to sustain collaboration operations for the next two years
- 20. We have skills/expertise/specialisation to address the goals of the collaboration
- 21. Your organisation feels it worthwhile to stay and work within the collaboration
- 22. All partners participate in decision-making
- 23. Partners have sufficient authority to commit their organisations to decisions
- 24. Partners are willing to distribute power to achieve our goals
- 25. We have a system in place by which progress toward shared goals is measured
- 26. Each partner's areas of responsibility are clear and understood
- 27. Partners feel ownership in the results/products of their work
- 28. We have a system in place to evaluate how well our collaboration is performing









References

- 1. Audit Commission, *A fruitful partnership: Effective partnership working*. 1998, Audit Commission: London.
- 2. Hardy, B., B. Hudson, and E. Waddington, *Assessing strategic partnership: The partnership assessment tool.* 2003, Office of the Deputy Prime Minister: London.
- 3. Marek, L.I., D.-J.P. Brock, and J. Savla, *Evaluating collaboration for effectiveness:*Conceptualization and measurement. American Journal of Evaluation, 2014. **36**(1): p. 67-85.
- 4. Thomson, A.M., J.L. Perry, and T.K. Miller, *Conceptualizing and measuring collaboration.* Journal of Public Administration Research and Theory, 2009. **19**(1): p. 23-56.